

Debit Card Fraud and Disputes Transaction Report Form (Fax to 615-780-7711 & Send Original to Compliance)

MEMBER NAME FOR TRANSACTION/S	PHONE #			
TTCU ACCOUNT NUMBER AFFECTED	SUFFIX			
CARD NUMBER USED IN TRANSACTION				
DATE CARD CANCELLED (MUST BE CANCELLED TO STOP FUTURE TRANSACTIONS)				
POLICE REPORT NUMBER (ATTACH COPY)				
<u>*CHECK TRANSACTION TYPE BELOW:</u>				
Fraud-Card Lost Fraud-(Card c	or #) Stolen ATM Dispute Dispute Charges			
*POLICE REPORT WILL LIKELY BE REQUIRED FOR FRAUD REPORTS IN ORDER TO PROSECUTE. TO ASSIST, PLEASE				
PROVIDE NAMES OF ANYONE WHO USED YOUR CARD				

I certify the information provided in this document to be true and accurate. I understand that a fraudulent transaction is only when I <u>did not</u> provide my card or card number, but it was stolen and used without any type of agreement by me. If disputing charges, I have tried to work it out with the Merchant (* must provide details). I agree to cooperate with the investigation if requested. I understand if a provisional credit is given on my account, it will be removed if the investigation is not found in my favor.

Signature _____

_____ DATE: _____

ATM TRANSACTIONS:

Transaction Date	Requested Amount	Received Amount	ATM Location: Name, address, phone #
			NESSEE

FRAUD OR DISPUTE TRANSACTIONS:

DATE "CLEARED" (Must be cleared and within 60 days of statement date)	CHARGE AMOUNT (List Individually)	EXPECTED AMOUNT (If Charge Dispute)	MERCHANT INFORMATION, CONTACT NUMBERS, ETC. (INCLUDE CORRESPONDENCE IF DISPUTE)	TRAN CODE (Internal Use)

Any additional information to help with investigation (including contact information for disputes-attach any emails or documents on what you did to resolve the dispute, which must be detailed):

FOR INTERNAL USE ONLY:	
Status of card	Date Status Changed
Provisional Credit amount: \$	Date of Credit
PSCU Case #	Verafin Case#